The dates the Service Levels webpage (https://www.edmonton.ca/transportation/on_your_streets/neighbourhood-roads-winter) was updated between Aug 01, 2025 to Feb 28, 2026:

09/26/2025
10/21/2025
11/05/2025
01/06/2026
01/12/2026
01/15/2026
01/16/2026
01/23/2026
02/27/2026

Web Updates - Snow Clearing Service Levels

https://www.edmonton.ca/transportation/on_your_streets/neighbourhood-roads-winter

Approvals Matrix:
Valerie Dacyk, General Supervisor [x]
Michael Steger, Senior Communications Advisor [x]

Yellow highlight text is design notes for Web Ops and not for publication.

- **No changes** to the main image or page description.

- **No changes** to the first sentence. After the heading **Snow Clearing During Snowfalls, replace the existing text with the following:**

While snow is falling, equipment and crews:

- Focus on clearing major roadways like Whitemud Drive and Yellowhead Trail
- Clear and apply sand/salt to on/off ramps, bridge decks and river valley hills

When snow stops falling, crews conduct snow clearing following the priorities in the Snow and Ice Control Procedures. These priorities for roadways and active pathways are determined by a variety of factors, including safety, traffic speed and volume, design of the infrastructure, usage and more.

- **MOVE the 3 tiles of the section** Parking Ban Notices, Roadways Snow Clearing Map or the Active Pathways Snow Clearing Map tiles and links t**o BELOW** the sections with the hierarchy tables.

- **Snow Clearing Priority Hierarchy** section: In the ROADWAYS table, right column bottom row (the cell for Priority 4/Parking Ban Phase), change the text "Lasts up to 10 days" to "Lasts up to 14 days".

- **No changes** to the "Snow Clearing Tools and Methods" or "Windrows" dropdowns.

- **Replace the** text under the "Culs-de-sac" dropdown with the following:

Cul-de-sac clearing is done separately than regular residential blading. It involves both plowing and removing the snow to bare pavement from the entire cul-de-sac area. This process takes 4-6 weeks for crews to complete the 3,000 cul-de-sacs in Edmonton.

Due to the size and design of culs-de-sac, smaller snow clearing equipment is required. Culs-de-sac are cleared in response to large storm events, or when conditions warrant, on average 1-2 times per year. During this clearing, snow is stacked in the centre and removed during a clearing operation. Stacking and clearing may not occur at the same time. Removed snow is taken to one of the City's snow storage sites. For safety, residents should not allow children to play on or in the snow piles when they are present.

- **No changes** to the "Active Pathway and Bike Lane Maintenance" dropdown.

- **Related documents: Add the "Service Levels Infographic"** .