Gmail [redacted]

Request for Review - ATI Request 2026-G-0597

[redacted] Sun, Oct 25, 2026 at 9:37 PM
To: "accessandprivacy@edmonton.ca" <accessandprivacy@edmonton.ca>
Cc: Mike Elliott Ward pihêsiwin <mike.elliott@edmonton.ca>

Hello,

Note: Upon more detailed examination of the documents provided, including cross-referencing them against other publicly available documents, I understand that there were no independent Snow and Ice Control Procedure documents associated with Policies C409H, C409I, C409J (i.e., procedural elements were integrated into the Policy documents; this was not the case for Policy and Procedure documents C409G and C409K). Therefore, I have edited the Request for Review to that provided immediately below. This superseded the request sent on 24 October.

In accordance with the transmittal letter that I received with the response to my ATI Request 2026-G-0597, I am submitting this Request for Review to the City of Edmonton. The response provided by the City of Edmonton is **substantially non-responsive** to my request, as detailed below.

Based on my review of the Office of the Information and Privacy Commissioner of Alberta (OIP) Form, it indicates that if "There are responsive records you believe were not included in the response. IMPORTANT: You should go back to the public body to resolve this before you come to the OIPC." This email request is intended to meet that obligation.

I must say that I am extremely disappointed that the City could not comply with this simple request, and instead provided a response package of 131 pages that included 15 blank pages, 46 pages of duplicate material (including multiple unapproved versions of documents), and 37 pages of extraneous unrequested material (including excerpts of City Council minutes from years gone by, and Policy documents unrelated to Procedure).

Details demonstrating non-responsive nature of the response to my original request:

Original Request Preamble:
During the period between 17 September and 9 October 2025, in the table indicating Snow Clearing Priority Hierarchy, the entry for Local/Residential Roads (Priority 4) - Parking Ban Phase was edited to change “the ban will shift to residential and industrial area roads” to “the ban may shift to residential and industrial area roads”.

During the period between 25 September and 29 November 2025, the entry for Local/Residential Roads (Priority 4) – Service Level was edited to change “completed within 10 days” to “completed within 14 days” [emphasis mine], and the entry for Local/Residential Roads (Priority 4) - Parking Ban Phase was edited to change “Lasts uo [sic] to 10 days” to “Lasts up to 14 days”.

Original Request Part 1: Please provide any documents or communications related to these web site changes, including requests or directives from Mayor, Council, or the Administration.
Original Request Part 2: Please provide the precise dates of these web page changes, audit or activity logs related to the changes, and the names of any persons responsible for those changes.

My comments on what was provided: The ATIA response included just three pages (labelled ATIA 1 to ATIA 3) that at first glance seem to attempt to respond to this request:

Page ATIA 1 contains a statement that the web site was updated **nine** times during the request period of 1 Aug 2025 to 28 Feb 2026. It appears that this page was generated in response to my request, and was not generated contemporaneously with the changes. Furthermore, it does not identify on which of those **nine** dates the changes referenced in my request (i.e., change to Priority 4 Parking Ban Phase; two changes to Priority 4 Service Levels) were completed. My request was for precise dates associated with specific changes, along with names of persons responsible for each change, and web site audit or activity logs. None of these were provided.

Pages ATIA 2 and ATIA 3 also appear to be some sort of compilation - they are undated and unsigned, though they do provide an "approvals matrix" with two names at the top of page ATIA 2. I do not find it plausible that **nine** web site updates completed over a span of **five** months were directed through **one** undated document. My request was to "provide any documents or communications related to these web site changes", and this has not been provided.

The documents that were provided do reference my preamble question on the parking ban phase, but do NOT provide any indication of the following changes referenced in the preamble:

- in the table indicating Snow Clearing Priority Hierarchy, the entry for Local/Residential Roads (Priority 4) - Parking Ban Phase was edited to change “the ban will shift to residential and industrial area roads” to “the ban may shift to residential and industrial area roads”

- the entry for Local/Residential Roads (Priority 4) – Service Level was edited to change “completed within 10 days” to “completed within 14 days”

I look forward to a response from the City on this Request for Review.

I assume that the 60-business-day deadline for submission of a Request for Review to the OIP will commence upon a substantive response from the City on this matter, but I hope that a request to the OIP will not be necessary.

Best regards,

[redacted]

[Quoted text hidden]