The Wayback Machine - https://web.archive.org/web/20251009134818/https://www.edmonton.ca/transportation/on_y...

Snow Clearing Service Levels

The City maintains main roads, bus routes, bike routes and multi-use trails, residential roads and alleys throughout the winter.

When it snows, the City has a plan to efficiently clear roadways, protected bike lanes, multi-use trails and city-maintained sidewalks and bus stops.

Snow Clearing During Snowfalls

While snow is falling, equipment and crews:

- Focus on clearing major roadways like Whitemud Drive and Yellowhead Trail
- Clear and apply sand/salt to on/off ramps, bridge decks and river valley hills

When snow stops falling, the Snow Clearing Priority Plan begins.

Canada Post Service Disruption: Some City services may be impacted during the disruption.

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Sign Up for Parking Ban Notifications

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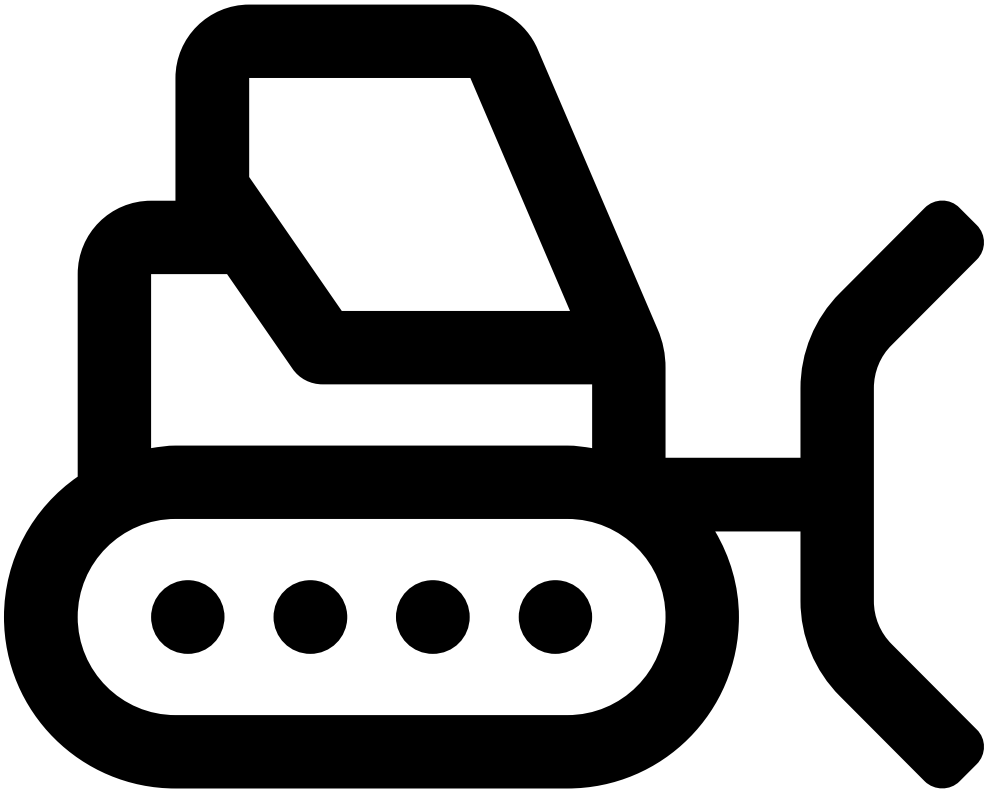

Roadways Snow Clearing Map

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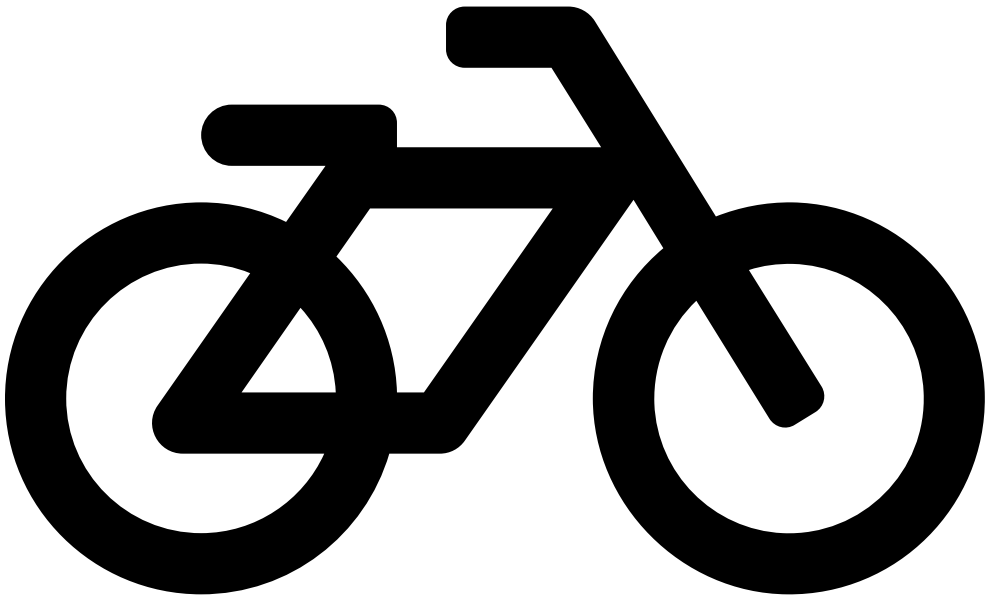

Active Pathways Snow Clearing Map

Snow Clearing Priority Hierarchy

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Roadways

Road Priority	Service Level	Parking Ban Phase
Priority 1: Main freeways, bus routes, downtown, business district and hills	Maintain to a bare pavement standard within 1 day following the end of snowfall.	Phase 1 Ban: The City clears major roads, including core business areas and bus routes. *Lasts up to 5 days*
Priority 1: Alleys/back lanes in business districts	Maintain to 5 cm snowpack within 5 days following the end of snowfall.	Phase 1
Priority 2: Remaining freeways, arterial roadways, business districts, collector roadways, Transit Park and Ride access roads	Maintain to a bare pavement standard within 5 days following the end of snowfall.	Phase 1
Priority 3: Industrial areas and rural roadways	Maintain to a bare pavement standard within 6 days following the end of snowfall.	*As needed*
Priority 4: Residential roadways and alleys/back lanes	Maintain to 5 cm snowpack and completed within 10 days once a residential blading cycle is initiated.	Phase 2 Once Phase 1 is complete, the ban may shift to residential and industrial area roads. No parking on these roads before and during snow clearing. Lasts uo to 10 days Impacts to individual communities expected to be less - approximately 3 days.

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Active Pathways

Priority		Service Level
Priority 1	Inventory adjacent to City facilities: City Hall, recreation centres and seniors centres Transit centres and LRT stations such as: City maintained sidewalks, wheelchair ramps, shared pathways, all season staircases and bus stops	Maintain to a bare pavement standard within 1 day following the end of snowfall.
Priority 1	Winter Priority Bike Loop Network of protected bike lanes, designated painted bike lanes and designated shared pathways	Maintain to a bare pavement standard within 1 day following the end of snowfall.
Priority 2	Excluding inventory listed above, all other City maintained sidewalks, wheelchair ramps, shared pathways and parking lots, all season staircases, access to bus stops adjacent to City property, pedestrian bridges	Maintain to a safe and passable surface beginning at the end of snowfall and completed within 3 days following the end of snowfall.
Priority 3	Other manually cleared active pathways and public amenities (breezeways, benches, bus pads and fire hydrants)	Maintain to a safe and passable surface within 14 days following the end of snowfall.
Priority 4	Community sandboxes and safe mobility devices	Completed when resources allow

Open All **Close All**

Snow Clearing Tools and Methods

Windrows

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Culls-de-sac

Active Pathway and Bike Lane Maintenance

Related Links

Alberta Road Conditions

AMA Road Reports

Related Documents

Snow and Ice Control Policy

Winter maintenance programs, including roadway sanding, plowing, residential blading, and snow removal.

Snow and Ice Control Procedure

Traffic Bylaw 5590 (Section 26.2)

Community Standards Bylaw

Annual Snow and Ice Control Report 2024–25

Snow and Ice Control Service Levels

Information Sheet for Businesses

Contact Us

Winter Maintenance

Telephone	In Edmonton: 311 Outside Edmonton: 780-442-5311
TTY	780-944-5555

Was this information helpful? Submit Feedback

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